

## **QUALITY MANAGEMENT POLICY**

**NIMD**

Effective date 30.01.2026

## QUALITY MANAGEMENT POLICY NIMD

This document describes NIMD's Quality Management Policy. It confirms our commitment to quality management and provides us with a clear framework for implementing and monitoring aims to set of clear intended outcomes and commitments of the Quality Management System at NIMD.

### STATEMENT

The Netherlands Institute for Multiparty Democracy strives for a world of inclusive democracies that offer equal opportunities for all to be heard, to participate and to take responsibility in politics at all levels. NIMD works in around 20 countries in Africa, Latin America, Southeast Asia, the MENA region, and the Eastern European neighbourhood.

NIMD recognizes that an adequate Quality Management System, process improvements and compliance will help ensure the sustainability of our organization and will help us achieve our organizational objectives .

Therefore NIMD is committed to implementing and maintaining an effective Quality Management System **certified to ISO 9001 and Partos 9001 standards**, ensuring we meet the needs of our main stakeholders (programme partners and donors) while upholding the highest levels of integrity. The objectives of our quality policy will be reviewed once a year by management

### OBJECTIVES 2026

NIMD is dedicated to driving the 2026 transition into a decentralized network model while maintaining the rigorous quality and integrity standards mandated by our ISO 9001 and Partos 9001 certifications.

- Network QMS Charter: Shared procedures, standards, and roles ensuring consistent delivery and donor compliance across secretariat/network members.
- Decentralized Operations with Secretariat Oversight: Country-level process ownership assured by secretariat financial/quality controls and fundraising support.

The Hague, 30<sup>th</sup> January 2026



Tijmen Rooseboom – Executive Director

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Process owner: Quality Coordinator

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